

Reporting a Problem

A 911 emergency is one that requires immediate response to preserve life or property, such as – but not limited to – fires, chemical spills, injuries, illnesses, crimes in progress, unknown odors.

Call 911 (or 255-1111 from cell phone) to report police, fire, medical or health & safety emergencies at Cornell.

(Do not dial 5-911 or 9-911) **Just 911**. Emergencies can also be reported to Cornell Police by picking up any Blue Light telephone located in many areas on campus and emergency phones located in various campus buildings.

Try to know where they are.

When reporting a 911 emergency, be prepared to give:

- Location of the emergency – building, room, directions.
- Type and severity of the emergency. For example:
 - Fire – type and size of fire.
 - Medical – type of illness or injury, cause, number of patients.
 - Police – type of crime, description of suspects and direction of travel.
 - Chemical – chemicals involved quantity, hazards and injuries.
- When the incident occurred.
- Your name, location and phone number so responders can find you.

Call from a safe location, if possible. Remain calm. Speak slowly and clearly. Do not hang up the phone until the dispatcher tells you to, or hangs up.